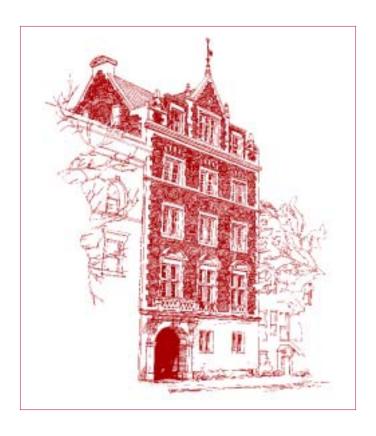
# Performance Reporting: "Real" Accountability or Accountability "Lite" Seventh Annual Survey 2003



# Joseph C. Burke and Henrik Minassians Higher Education Program

The Nelson A. Rockefeller Institute of Government

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Higher Education Program

The Nelson A. Rockefeller Institute of Government

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# Performance Reporting: "Real" Accountability or Accountability "Lite" Seventh Annual Survey\*

Joseph C. Burke and Henrik P. Minassians

#### § Introduction

The Seventh Annual Survey of State Higher Education Finance Officers (SHEFOs) shows the continuing triumph of performance reporting and the continuing trials of performance budgeting and funding. Performance reporting spread to all but four states, while performance funding and budgeting experienced deeper declines. The triumph of reporting had three apparent causes. First, the publication of *Measuring UP 2000* and *2002* popularized performance reporting (The National Center 2000, 2002). Second, continuing budget shortfalls eroded support for performance funding and budgeting. Third, bad budgets encouraged some state policymakers to see performance reporting as the "no cost" accountability program — an alternative to performance funding and budgeting.

We began our SHEFO Surveys in 1997 based on the belief that the maxim of "what gets measured is what gets valued" was only half right. Only what gets "funded," "budgeted," or possibly "reported" can attract attention on college campuses and in state capitols and affect higher education performance. We considered reporting only a possible inducement, requiring proof, while the attention given to funding or budgeting in state capitols and on college campuses is legendary.

This year's survey confirms the conclusion that performance reporting is by far the preferred approach to accountability for higher education. Clearly, it has covered the country, but is its impact on performance, planning, and policy making in higher education shallow or deep? Performance reports rely on information to improve performance. Information is powerful, but its force depends on its use. Our survey questions SHEFOs on the use of performance reports for planning, policymaking, and budgeting and on its effect on performance. The SHEFO responses provide no clear conclusions, but they do offer clues on whether performance reporting as currently used represents real accountability or only accountability "lite."

## § Summary of Results

Performance funding and performance budgeting flourished during the 1990s. Our surveys showed that performance funding nearly doubled from 10 programs in 1997 to 19 in 2001. They also revealed that performance budgeting more than doubled from 16 to 28 programs from 1997 to 2000. The recent recession contributed to the decline in both programs. Performance funding fell by only one program last year, but lost three more this year. Performance budgeting slipped by one program in both 2001 and 2002, but dropped a net of five in this year's survey. Meanwhile, performance reporting jumped from 30 to 46 programs in the last three years.

<sup>\*</sup> Study supported by the Ford Foundation.

Initially, we viewed performance reporting as a "halfway stop" on the road to performance budgeting or funding. Information arouses attention, but money levers action. Some statistics supported this conclusion. More than two-thirds of the states with performance funding and budgeting in 1999 also had performance reporting. Moreover, the adoption of performance reporting preceded the initiation of 44 percent of the performance funding and 49 percent of the performance budgeting programs.

This year's survey confirms a conclusion suspected last year (Burke & Minassians 2002a). Far from being a precursor for other performance programs, performance reporting is now perceived as a less controversial and less costly alternative. All three of states that lost performance funding and four of the five that ended performance budgeting in this year's Survey already had performance reporting. The SHEFO from the fifth state said that the Legislature, after lobbying from the university system, directed the shift from performance budgeting to performance reporting. All of those eight states that ended performance funding or budgeting retained only performance reporting. In a few short years, performance reporting has gone from the precursor to the preferred approach to accountability.

This year, SHEFOs claimed that bad budgets spelled bad news for performance funding, which often relies on additional state allocations, and even for performance budgeting, which only considers performance in allocating state appropriations. The finance officers attributed most of the losses in both of those programs to fiscal problems in their states. A recent *Budget Update* by the National Conference of State Legislators (NCSL) supports their conclusions (2003). Its charts suggest that most of the states dropping performance funding and budgeting this year faced more serious fiscal problems than those that retained them (NCSL, pgs. 5-6, 18-19, 21-24).

# § The Questionnaire

Staff of the Higher Education Program at the Rockefeller Institute of Government has conducted telephone surveys of SHEFOs or their designees for the last seven years, with an annual response rate of 100 percent. The polling generally came in May, June or July, although the Sixth Survey occurred in August. The questions focus on the current status, future prospects, and perceived impact of performance funding, budgeting, and reporting in the fifty states (See Appendix A for the 2003 questionnaire).

The interviews begin with definitions that distinguish the performance funding from performance budgeting. The questioner then asks whether a state currently has performance funding, budgeting, or reporting. If it has one or more of these programs, the interviewer asks the finance officer to predict whether the program or programs will continue for the next five years. If no program exists, the question changes to the likelihood of adopting the policy. "Highly likely," "likely," "unlikely," "highly unlikely," and "cannot predict" constitute the choices for all of these questions. Interviews also ask whether legislation mandates performance funding, budgeting, or reporting and whether it prescribes their indicators. In addition, respondents identify the primary initiator of these programs, choosing from governor, legislature, coordinating or governing board, university or college systems or "other." Two years ago, the survey started asking respondents to assess the effect of the three programs on improving campus performance. The options are great, considerable, moderate, minimal, no extent, or cannot judge the extent.

This year's Survey added several new questions. The first asks whether the state allocations for performance funding has been maintained, reduced, or suspended, because a decline in state allocations. Two other questions inquired about the extent of consideration given by state

government leaders and by coordinating or governing boards to the performance reports in planning and policymaking.

#### § Definitions

Performance funding and budgeting add institutional performance to the traditional considerations in state allocations to public colleges and universities of current costs, student enrollments, and inflationary increases. The latter represent input factors that ignore outputs and outcomes, such as the quantity and quality of graduates and the range and benefits of services to states and society. Some states previously adopted programs that front-ended funding to encourage desired campus activities, which we call initiative funding. Performance funding and budgeting depart from these earlier efforts by allocating resources for achieved rather than promised results (Burke & Serban 1997; Burke & Associates 2002).

Our annual surveys distinguish performance funding from performance budgeting by using the following definitions:

- **Performance funding** ties specified state funding *directly* and *tightly* to the performance of public campuses on individual indicators. Performance funding focuses on the distribution phase of the budget process.
- **Performance budgeting** allows governors, legislators, and coordinating or system boards to *consider* campus achievement on performance indicators as *one factor* in determining allocations for public campuses. Performance budgeting concentrates on budget preparation and presentation, and often neglects, or even ignores, the distribution phase of budgeting.

In performance funding, the relationship between funding and performance is tight, automatic and formulaic. If a public college or university achieves a prescribed target or an improvement level on defined indicators, it receives a designated amount or percent of state funding. In performance budgeting, the possibility of additional funding due to good or improved performance depends solely on the judgment and discretion of state, coordinating, or system officials.

The advantages and disadvantages of each is the reverse of the other. Performance budgeting is flexible but uncertain. Performance funding is certain but inflexible. Despite these definitions, confusion often arises in distinguishing the two programs. Moreover, at times, the connection between state budgets and campus performance in performance budgeting almost disappears. The allocations determined by either program are usually quite small, running from less than one to seldom more than five percent. Current costs, student enrollments, and inflationary increases still set the lion's share of state funding for public colleges and universities.

Performance reporting represents a third approach to accountability for higher education. These periodic reports recount statewide and often the institutional results mostly of public higher education on priority indicators, similar to those found in performance funding and budgeting. On the other hand, since they have no formal link to allocations, performance reports can have a much longer list of indicators than performance budgeting and especially performance funding. The reports are usually sent to governors, legislators, and campus leaders, and increasingly appear on the websites of coordinating or system boards and of individual institutions. At times, they also include information directed to prospective undergraduate students and their parents. Performance reporting relies on information and publicity rather than funding or budgeting to encourage colleges and universities to improve their performance (Burke & Minassians 2002b). It is less

controversial than performance funding or budgeting on campuses, which helps to explain – its increasing popularity in state capitols.

#### **§ Methods of Initiation**

Three methods exist for initiating performance funding, budgeting, and reporting.

- Mandated/Prescribed: legislation mandates the program and prescribes the indicators.
- Mandated/Not Prescribed: legislation mandates the program but allows state-coordinating agencies in cooperation with campus leaders to propose the indicators.
- **Not Mandated**: coordinating or system boards in collaboration with campus officials adopt the plan without legislation.

Legislation mandated many of the early programs in performance funding; and in many cases also prescribed the indicators. Now over 53 percent of the funding programs are not mandated. Of the mandated programs, only 27 percent prescribe the indicators. Performance budgeting shows 57 percent mandated, with just 10 percent prescribing the indicators. Nearly two-thirds of the performance reports are mandated, and 24 percent of them specify the indicators.

Mandates, and especially prescriptions, clearly undermine program support in the academic community. They are imposed by state officials and ignore the importance of consultation with coordinating, system, and campus leaders. On the other hand, not mandated programs can leave state policy makers without a sense of ownership of the initiatives. No consultation means no consent, especially on college campuses and in state capitals. New management theories suggest that government officials should decide state policy directions for public higher education and evaluate performance, but leave the method of achieving designated goals to coordinating, college and university system, and campus officers (See Appendix B for methods of initiation and dates).

It is interesting to note that — this year — the three abandoned performance funding programs and all but one of the dropped performance budgeting efforts came in states without legislative mandates. Apparently, coordinating and governing boards chose to cut their own creations when confronted with serious budget problems. These reactions suggest that performance funding and budgeting are regarded as discretionary programs, which usually lose in budget battles to funding base operations. They may also suggest that non-mandated programs are less stable than mandated initiatives, which would conflict with previous studies on program stability that reached the opposite conclusion (Burke & Modarresi 2000). Changing a board policy is always easier than altering a state statute.

# § Performance Funding

This year's Survey shows that the number of performance funding programs dropped from 18 to 15, with losses in Illinois, Missouri, and New Jersey (Table 1). SHEFOs from all three states say budget problems caused the program closings. The loss of Missouri's program is shocker, even though its SHEFO last year could not predict its continuance. Missouri's coordinating board and state government leaders have long championed their "Funding for Results" as a model for the nation. National observers have lauded that program – begun over a decade ago - as one of the best and most stable in country (Burke & Associates 2002, Burke & Modarresi 2000; Stein 2000; Stein & Fajen 1995). Only the Tennessee's plan had a longer life and a comparable reputation.

Surveys	Number (Percentage)	States
First 1997	10 states (20%)	Colorado, Connecticut, Florida, Kentucky, Minnesota, Missouri, Ohio, South Carolina, Tennessee, Washington
Second 1998	13 states (26%)	Colorado, Connecticut, Florida, Illinois*, Indiana, Louisiana, Missouri, Ohio, Oklahoma, South Carolina, South Dakota, Tennessee, Washington
Third 1999	16 states (32%)	California*, Connecticut, Florida, Illinois*, Kansas Louisiana, Missouri, New Jersey, New York**, Ohio, Oklahoma, South Carolina, South Dakota, Tennessee, Texas, Virginia
Fourth 2000	17 states (34%)	California*, Colorado, Connecticut, Florida, Illinois*, Kansas, Louisiana, Missouri, New Jersey, New York**, Ohio, Oklahoma, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas
Fifth 2001	19 states (38%)	Arkansas, California*, Colorado, Connecticut, Florida, Idaho, Illinois*, Kansas, Louisiana, Missouri, New Jersey, New York**, Ohio, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas
Sixth 2002	18 States (36%)	Colorado, Connecticut, Florida, Idaho, Illinois*, Kansas, Louisiana, Missouri, New Jersey, New York**, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas
Seventh 2003	15 States (30%)	Colorado, Connecticut, Florida, Idaho, Kansas, Louisiana, New York**, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas

The NCSL *Budget Update* suggests that not all states with budget gaps and higher education cuts abandoned their performance funding programs (Appendix C, Table 1). For example, Tennessee, despite a \$102 million cut for higher education, not only retained its program but also maintained its funding level at 5.45 percent of state operating support (NCSL 2003, p. 24). Other States with budget problems kept their programs, while reducing or suspending funding. Idaho, Oklahoma, Ohio and South Carolina reduced, while Kansas, Oregon, South Dakota, and Texas suspended funding.

Despite the budget pressures and the preferences for performance reporting, the statistics on continuation on performance funding show the best percentages of highly likely in the last few years (Table 2). These ratings are surprising, given the consensus that state funding for higher education will remain depressed for some time even after economic recovery. The highly likely number is the only good news on program continuation. Placement of one fifth of the current programs in the cannot predict category suggests a troubling future for performance funding. The presence of South Carolina in that group is nothing less than astonishing. Since 1996, the coordinating commissioners and legislative leaders have vigorously championed their

controversial program in the face of almost universal criticism from national experts and campus officials in South Carolina (Burke & Associates 2002, Chapter Nine). Now budget problems have pushed that program's future into the cannot predict column.

	Table 2. Likeli	hood of Continuing Performance Funding
		2001
Highly Likely	37% (7)	Colorado, Florida, Idaho, Illinois, Pennsylvania, Tennessee, Texas
Likely	58% (11)	Arkansas, Connecticut, Kansas, Louisiana, Missouri, New Jersey, New York, Ohio, Oregon, South Carolina, South Dakota
Cannot Predict	5% (1)	California
		2002
Highly Likely	55.6% (10)	Colorado, Connecticut, Florida, Idaho, Louisiana, Oklahoma, Pennsylvania, South Dakota, Tennessee, Texas
Likely	27.8% (5)	Illinois, Kansas, New York, Oregon, South Carolina
Unlikely	5.6% (1)	Missouri
Cannot Predict	11.1% (2)	New Jersey, Ohio
		2003
Highly Likely	60% (9)	Colorado, Connecticut, Florida, Idaho, Kansas, Oklahoma, Pennsylvania, South Dakota, Tennessee
Likely	20% (3)	Louisiana, New York, Texas
Cannot Predict	20% (3)	Ohio, Oregon, South Carolina

The best news on the future adoption is that Missouri is likely to readopt performance funding (Table 3). The next best news may well be that SHEFOs could not predict whether ten states would or would not adopt performance funding in the next five years. The unpredictables become good news, only when four times as many states are unlikely rather than likely to initiate the program.

Table 3. Likelihood of Adopting Performance Funding* 2001				
	2001			
Highly Likely	9.5% (3)	Kentucky, Oklahoma, West Virginia		
Likely	13% (4)	Alaska, Utah, Virginia, Wisconsin		
Unlikely	26% (8)	Arizona, Indiana, Maryland, Nebraska, Nevada, New Mexico, Washington, Wyoming		
Highly Unlikely	16% (5)	Delaware, Iowa, Montana, New Hampshire, North Dakota		
Cannot Predict	35.5% (11)	Alabama, Georgia, Hawaii, Maine, Massachusetts, Michigan, Minnesota, Mississippi, North Carolina, Rhode Island, Vermont		
		2002		
Likely	6.3% (2)	Alaska, West Virginia		
Unlikely	28.1% (9)	Georgia, Maryland, Mississippi, Montana, North Carolina, Utah, Vermont, Washington, Wyoming		
Highly Unlikely	37% (12)	Alabama, Arizona, California, Delaware, Iowa, Kentucky, Nebraska, Nevada, New Hampshire, North Dakota, Rhode Island, Wisconsin		
Cannot Predict	28.1% (9)	Arkansas, Hawaii, Indiana, Maine, Massachusetts, Michigan, Minnesota, New Mexico, Virginia		
		2003		
Highly Likely	3% (1)	New Mexico		
Likely	11% (4)	Alaska, Missouri, Utah, West Virginia		
Unlikely	40% (14)	Arizona, Georgia, Hawaii, Iowa, Maryland, Minnesota, Montana, Nebraska, North Carolina, North Dakota, Rhode Island, Washington, Wisconsin, Wyoming		
Highly Unlikely	17% (6)	California, Delaware, Indiana, Kentucky, Nevada, New Hampshire		
Cannot Predict	29% (10)	Alabama, Arkansas, Illinois, Maine, Massachusetts, Michigan, Mississippi, New Jersey, Vermont, Virginia		
*Percent based on the number of states without Performance Funding program.				

# § Performance Budgeting

Five states — Arkansas, Illinois, Missouri, North Carolina and Virginia abandoned performance budgeting since the last Survey; and Vermont never implemented its program from last year (Table

4). Minnesota started a new program this year, giving performance budgeting a net loss of five. SHEFOs from Arkansas, Illinois, Missouri, and Virginia claim that budget problems caused the demise of performance budgeting in their states. The respondent from North Carolina says its program simply expired over time from lack of use.

Table 4. States with Performance Budgeting			
Surveys	Number (Percentage)	States	
First 1997	16 states (32%)	Colorado, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Mississippi, Nebraska, North Carolina, Oklahoma, Rhode Island, Texas, West Virginia	
Second 1998	21 states (42%)	Colorado, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maine, Mississippi, Nebraska, North Carolina, Oklahoma, Oregon, Rhode Island, South Dakota, Texas, Washington, West Virginia	
Third 1999	23 states (46%)	Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maine, Massachusetts, Michigan, Nebraska, New Jersey, New Mexico, North Carolina, Oklahoma, Oregon, Texas, Virginia, Washington, West Virginia	
Fourth 2000	28 states (56%)	Alabama, California, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Iowa, Kansas, Louisiana, Maine, Maryland, Massachusetts, Michigan, Mississippi, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Oklahoma, Oregon, Texas, Utah, Virginia, Wisconsin	
Fifth 2001	27 states (54%)	Alabama, California, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Iowa, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Missouri, Nebraska, Nevada, New Mexico, North Carolina, Oklahoma, Oregon, Texas, Utah, Virginia, Washington, Wisconsin.	
Sixth 2002	26 states (52%)	Arkansas, California, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Iowa, Kansas, Louisiana, Maine, Maryland, Michigan, Mississippi, Missouri, Nebraska, Nevada, New Mexico, North Carolina, Oklahoma, Texas, Utah, Vermont, Virginia, Wisconsin	
Seventh 2003	21 states (42%)	California, Connecticut, Florida, Georgia, Hawaii, Idaho, Iowa, Kansas, Louisiana, Maine, Maryland, Michigan, Minnesota, Mississippi, Nebraska, Nevada, New Mexico, Oklahoma, Texas, Utah, Wisconsin	

The budget gaps for FY 2003 and 2004 from the *Budget Update*, allows a comparison of the fiscal problems of the states that kept and those that ended performance budgeting (See Appendix C, Table 2). If the four states of California, Nebraska, Oklahoma, and Texas are excluded, Illinois Missouri, and North Carolina clearly faced more difficult budget problems than the other 21 states with performance budgeting. Although the *Budget Update* indicates that Arkansas had no reported budget gap, its SHEFO said that budget problems led to the shift from performance budgeting to performance reporting. Moreover, the finance officer from Virginia cited budget difficulties as a reason for ending the program.

Budget difficulties not only cut the number of states with performance budgeting, they also reduced the likelihood of continuing existing programs or adopting new ones. Table 5, shows a slide in the certainty of continuing performance budgeting since the 2001. SHEFOs called 63 percent of the programs highly likely to continue in 2001. This year, highly likely fell to 52 percent. SHEFOs now say they cannot predict the future of performance budgeting in Maryland and Nebraska. Last year that designation proved deadly, since — of the three states cited as cannot predict, abandoned their program.

	Table 5. Likelihoo	d of Continuing Performance Budgeting	
		2001	
Highly Likely	63% (17)	Connecticut, Idaho, Illinois, Iowa, Kansas, Louisiana, Maine, Michigan, Mississippi, Nebraska, Nevada, New Mexico, North Carolina, Oklahoma, Texas, Utah, Virginia	
Likely	26% (7)	Alabama, California, Hawaii, Maryland, Missouri, Oregon, Wisconsin	
Cannot Predict	11% (3)	Florida, Georgia, Washington	
		2002	
Highly Likely	50% (13)	Connecticut, Georgia, Idaho, Illinois, Iowa, Kansas, Louisiana, Michigan, Mississippi, Nevada, North Carolina, Oklahoma, Utah	
Likely	38.5% (10)	California, Florida, Hawaii, Maine, Maryland, Nebraska, New Mexico, Texas, Vermont, Wisconsin	
Cannot Predict	11.5% (3)	Arkansas, Missouri, Virginia	
	2003		
Highly Likely	52.5% (11)	Georgia, Hawaii, Idaho, Iowa, Kansas, Michigan, Minnesota, Mississippi, Nevada, New Mexico, Oklahoma	
Likely	38% (8)	California, Connecticut, Florida, Louisiana, Maine, Texas, Utah, Wisconsin	
Cannot Predict	9.5% (2)	Maryland, Nebraska	

The prospects for new adoptions of performance budgeting in the next five years appear even less promising. For the last three years, SHEFOs forecasted no states as highly likely to adopt the program. This year, the number of highly unlikely and unlikely runs three times higher than those believed likely to institute performance budgeting. As with performance funding, performance budgeting's best hope for future expansions lies with the cannot predict category. Past trends show such hope is usually wishful thinking.

		2001
Likely	9% (2)	Alaska, West Virginia
Unlikely	17% (4)	Delaware, Montana, New York, South Carolina
Highly Unlikely	17% (4)	Arizona, New Hampshire, North Dakota, Rhode Island
Cannot Predict	57% (13)	Arkansas, Colorado, Indiana, Kentucky, Massachusetts, Minnesota, New Jersey, Ohio, Pennsylvania, South Dakota, Tennessee, Vermont, Wyoming
		2002
Likely	16.7% (4)	Alaska, Montana, Tennessee, West Virginia
Unlikely	33.3% (8)	Alabama, Arizona, Delaware, Kentucky, North Dakota, Rhode Island, South Carolina, Washington
Highly Unlikely	12.5% (3)	Colorado, New York, South Dakota
Cannot Predict	37.5% (9)	Indiana, Massachusetts, Minnesota, New Hampshire, New Jersey, Ohio, Oregon, Pennsylvania, Wyoming
		2003
Likely	14% (4)	Alaska, Missouri, Washington, West Virginia
Unlikely	31% (9)	Arizona, Arkansas, Indiana, New York, North Carolina, North Dakota, Pennsylvania, Rhode Island, Wyoming
Highly Unlikely	14% (4)	Delaware, Kentucky, New Hampshire, South Dakota
Cannot Predict	41% (12)	Alabama, Colorado, Illinois, Massachusetts, Montana, New Jersey, Ohio, Oregon, South Carolina, Tennessee, Vermont, Virginia

Not surprisingly in bad budget times, the effect of performance budgeting on state funding for public higher education declines. The question asks the extent of the effect of performance budgeting on state funding for public higher education. Between 2001 and 2003, every one of the favorable categories of great, considerable, and moderate extent declines and the considerable extent actually disappears in 2002 and 2003 (Table 7). In the last three years, the moderate category of effect on funding drops by nearly half.

This assessment of a relatively light effect on funding raises the question of why several states said they dropped the program because of budget cuts. One possible reason is that two of those states, Illinois and Missouri claimed that performance budgeting had a considerable effect on funding allocations in 2001 and Illinois in 2002, although the SHEFO from Missouri dropped that

designation to minimal in 2002. What the table suggests is that states that retained performance budgeting simply reduced its effect on funding in years of fiscal difficulties.

7	able 7. Effect of	Performance Budgeting on Funding
		2001
Considerable Extent	11% (3)	Hawaii, Illinois, Missouri
Moderate Extent	37% (10)	Connecticut, Florida, Idaho, Louisiana, Maine, Maryland, Michigan, Nevada, Oregon, Utah
Minimal Extent	26% (7)	California, Iowa, Mississippi, Nebraska, North Carolina, Virginia, Washington
No Extent	11% (3)	Alabama, New Mexico, Wisconsin
Cannot Judge	15% (4)	Georgia, Kansas, Oklahoma, Texas
		2002
Considerable Extent	3.8% (1)	Illinois
Moderate Extent	34.6% (9)	California, Hawaii, Idaho, Louisiana, Maryland, Michigan, Oklahoma, Utah, Vermont
Minimal Extent	34.6% (9)	Connecticut, Florida, Georgia, Kansas, Missouri, Nebraska, Nevada, North Carolina, Virginia
No Extent	15.4% (4)	Iowa, Mississippi, New Mexico, Wisconsin
Cannot Judge	11.5% (3)	Arkansas, Maine, Texas
		2003
Moderate Extent	19% (4)	California, Hawaii, Idaho, Utah
Minimal Extent	57% (12)	Connecticut, Florida, Kansas, Louisiana, Maryland, Michigan, Minnesota, Nebraska, Nevada, New Mexico, Oklahoma, Texas
No Extent	19% (4)	Georgia, Iowa, Mississippi, Wisconsin
Cannot Judge	5% (1)	Maine

# **§ Performance Reporting**

Publication of the State-By-State Report Card – *Measuring Up* 2000 —in November by The National Center For Public Policy and Higher Education undoubtedly spurred the adoption of state

performance reports. Our SHEFO Survey in 2000 — before the appearance of the first Report Card — showed only 30 states with performance reports. In the two years following publication of *Measuring Up 2000*, that number jumped to 44, nearly a 50 percent increase (Table 8). In 2002, the National Center published the second Report Card, *Measuring Up 2002* after our Survey that year. This year, SHEFOs say that three more states — Arkansas, Montana, and Nebraska — adopted performance reporting. However, a new SHEFO from Rhode Island says that State does not have the program listed as started last year. That change gives a net increase of two programs to 46.

	Table 8. States with Performance Reporting		
Fourth 2000	30 states (60%)	Alabama, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Kentucky, Louisiana, Maryland, Massachusetts, Mississippi, Missouri, New Jersey, New Mexico, North Dakota, Oregon, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Washington, West Virginia, Wisconsin, Wyoming	
Fifth 2001	39 states (78%)	Alabama, Alaska, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New Mexico, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington, West Virginia, Wisconsin, Wyoming	
Sixth 2002	44 states (88%)	Alabama, Alaska, Arizona, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Hampshire, New Jersey, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming	
Seventh 2003	46 states (92%)	Alabama, Alaska, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, New Hampshire, New Jersey, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming	

Continuance of the current reporting programs seems beyond doubt (Table 9). SHEFOs see 80 percent of states with the program as highly likely and 20 percent as likely to retain performance reporting. (The astronomical height of this rating becomes apparent when compared with the highly likely continuance prediction of 60 percent for performance funding and 53 percent for performance budgeting.) The current coverage of performance reporting makes future adoptions difficult. Replies from Delaware, Nevada, and Rhode Island see starting the program as unlikely, while the one from New York cannot predict the decision of that state.

Ta	able 9. Likelihood	d of Continuing Performance Reporting 2001
		2001
Highly Likely	85% (33)	Alaska, Arizona, California, Colorado, Connecticut, Florida, Georgia, Idaho, Illinois, Kansas, Kentucky, Louisiana, Maine, Maryland, Michigan, Minnesota, Mississippi, Missouri, New Mexico, North Carolina, North Dakota, Ohio, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, West Virginia, Wisconsin
Likely	10% (4)	Alabama, Hawaii, Massachusetts, New Jersey
Unlikely	2.5% (1)	Wyoming
Cannot Predict	2.5% (1)	Washington
		2002
Highly Likely	70.5% (31)	Alabama, Alaska, Arizona, Connecticut, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New Mexico, North Dakota, Ohio, Oklahoma, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Utah, Virginia, West Virginia, Wisconsin
Likely	25% (11)	California, Colorado, Maine, Maryland, Massachusetts, New Hampshire, New York, North Carolina, Oregon, Texas, Vermont, Washington
Cannot Predict	4% (2)	Hawaii, Wyoming
·		2003
Highly Likely	80% (37)	Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, New Jersey, New Mexico, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Tennessee, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming
Likely	20% (9)	Alaska, Maine, Maryland, Montana, Nebraska, New Hampshire, South Carolina, South Dakota, Texas

### § The Use of Performance Reports

Performance reports rely on information to improve higher education. The power of information to lever improvement depends on its use. Our survey questions SHEFOs on the use of performance reports for planning and policy making by their own coordinating or system boards and by state officials. It also inquires about the coordinating boards level of use of performance reports in allocating resources to public colleges and universities. Planning, policymaking and budgeting are the major ways that state governments or coordinating agencies influence performance in higher education.

The replies from SHEFOs show that the use of performance reporting for planning and policymaking by coordinating or system boards is far less than desirable (Table 10). Nearly half of the SHEFOs say there own agencies only use these reports moderately in planning and policymaking. About another quarter cite minimal, no extent, or cannot judge. Only four percent claim great and 20 percent considerable extent.

Table 10. Extent that Coordinating/System Governing Boards Consider Performance Reports in their Planning & Policymaking, 2003						
Great Extent	4% (2)	Arizona, Iowa				
Considerable Extent	20% (9)	Alaska, Indiana, Kentucky, Missouri, North Carolina, Ohio, Vermont, West Virginia, Wisconsin				
Moderate Extent	48% (22)	Alabama, Arkansas, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Louisiana, Maine, Maryland, Massachusetts, Montana, New Hampshire, New Mexico, North Dakota, Oklahoma, Oregon, South Carolina, South Dakota, Tennessee, Texas				
Minimal Extent	15% (7)	Kansas, Minnesota, Mississippi, New Jersey, Utah, Washington, Wyoming				
No Extent	6.5% (3)	California, Michigan, Virginia				
Cannot Predict	6.5% (3)	Colorado, Nebraska, Pennsylvania				

If the use of reporting by coordinating or system agencies for planning and policymaking is disappointing, that by state government is dismal (Table 11). No state ranks government use of the performance reports for planning and policymaking as great extent; and only West Virginia rates it as considerable. Just 30 percent of the states even use their reports to a moderate extent for planning and policymaking. Fully 39 percent of the replies assess their use as minimal or no extent; and perhaps worst, 28 percent even cannot judge the extent of their use. Our recent book on performance reporting — looking at the modest use of performance reports in planning and policymaking — puts that program in a category that political scientists call "symbolic policies" (Burke & Minassians 2002b). Symbolic policies appear to address problems, while having little substantive effect.

Table 11. Extent That Government Leaders Consider Performance Reports in Their Planning & Policymaking, 2003					
Considerable Extent	2% (1)	West Virginia			
Moderate Extent	30% (14)	Alaska, Colorado, Connecticut, Florida, Georgia, Hawaii, Louisiana, Maryland, Michigan, Missouri, New Mexico, Oklahoma, South Dakota, Tennessee			
Minimal Extent	26% (12)	Alabama, California, Illinois, Iowa, Kentucky, Montana, Nebraska, New Jersey, North Carolina, North Dakota, Texas, Washington			
No Extent	13% (6)	Indiana, New Hampshire, Oregon, Pennsylvania, Virginia, Wisconsin			
Cannot Judge	28% (13)	Arizona, Arkansas, Idaho, Kansas, Maine, Massachusetts, Minnesota, Mississippi, Ohio, South Carolina, Utah, Vermont, Wyoming			

If the effect of performance reporting on planning and policy making is far less than desired, SHEFOs estimates of its consideration in allocating state resources is more than expected (Table 12). After all, several of them had suggested that some legislators now regarded performance reporting as a "no cost" alternative to performance funding or budgeting. Although 65 percent of the responses claim minimal or no extent and four percent cannot judge, nine percent say performance reports are considered to a considerable extent and 22 percent to a moderate extent in budget allocations.

Table 12. Extent that Coordinating/System Governing Boards Consider Performance Reports in the Allocation of Resources to Campuses 2003					
Considerable Extent	9% (4)	Colorado, North Carolina, South Dakota, West Virginia			
Moderate Extent	22% (10)	Alaska, Florida, Hawaii, Illinois, Kentucky, Maryland, Missouri, Pennsylvania, South Carolina, Tennessee			
Minimal Extent	30% (14)	Alabama, California, Connecticut, Georgia, Idaho, Louisiana, Maine, Nebraska, New Mexico, Oklahoma, Texas, Utah, Wisconsin, Wyoming			
No Extent	35% (16)	Arizona, Arkansas, Indiana, Iowa, Kansas, Massachusetts, Michigan, Minnesota, Mississippi, Montana, New Hampshire, New Jersey, North Dakota, Oregon, Virginia, Washington			
Cannot Predict	4% (2)	Ohio, Vermont			

This estimate may well exaggerate the use of performance reporting in considering state allocations. It seems highly unlikely that coordinating boards would give even this limited extent of consideration to performance reports in budgeting at a time of deep budget difficulties.

Of the four states listed as considering reports to a considerable extent in allocations, Colorado and North Carolina faced large projected budget gaps for 2004. Moreover, four of the ten states

cited as moderate extent had large budget gaps either in 2003 or 2004 (NCSL 2003, pp. 5-6, 18-19.) In addition, coordinating boards in Illinois and Missouri abandoned both performance funding and budgeting because of budget problems, but — in this same year — they are also named as considering performance reports to a moderate extent in budget allocations. A survey in our book on performance reporting shows that the use of reports for budgeting by state, coordinating, and campus leaders trailed the moderate use for planning and policy making (Burke & Minassians 2000b, pp., 66-67)

One explanation for the unexpected number of states that considered the reports for allocations is possible confusion of the effect of performance reporting with that of performance funding, since they often used the same indicators. Colorado and South Dakota, which also have performance funding, constitute half of the four states where performance reports are cited as having a considerable effect on budgeting. Moreover, four of the ten in the moderate column also have performance funding: Florida, Pennsylvania, South Carolina, and Tennessee. In addition, Illinois and Missouri had performance funding until this Year. On the other hand, SHEFOs in five other states with performance funding cited minimal or no extent, or cannot judge on the issue of considering performance reports in state allocations.

Sorting out the confusion created by this response on considering performance reports in allocating resources requires more study. The best bet is that most policy makers probably view performance reporting as a "no cost" alternative to performance funding and budgeting. Still some may see it as a milder version of performance budgeting, which allows them to consider performance in budgeting without committing to a formal program.

### § Measuring UP and Performance Reporting

Obviously, the publication of *Measuring Up 2000* enhanced the popularity of state performance reports (National Center for Public Policy and Higher Education 2000). Beginning in 2001, we tried to track whether that State By-State Report Card would lead to revisions in the contents of state performance reports. In 2002, we began asking the SHEFOs whether their state had revised its performance report based first on *Measuring UP 2000* and then on *Measuring Up 2002*. If they had made changes, we asked the extent of those revisions. After two years of questions, two Report Cards, and extensive field work by the National Center, SHEFOs say just seven states have revised their performance reports. Indiana, Oklahoma, Tennessee and West Virginia changed them to a considerable extent, Maryland to a moderate extent, and Hawaii to a minimal extent. The response from Texas did not note the extent of the revision. This small number of revisions underscores the problem of the lack of connection between the *Measuring Up* Report Cards that include only statewide performance reports and the state performance reports that also include system and institutional results. Our book on performance reporting proposes a limited list of common indicators to connect the state reports and *Measuring Up* (Burke & Minassians 2002b).

# § Impact on Campus Performance

Of course, the bottom-line in assessing all performance programs is the extent to which each improves the performance of higher education. None of the three programs show the desired impact on improvement. In fairness, bad budget years are hardly fair times to test the relative impact of reporting, funding, or budgeting on improvement. But even the percentages on extent of

improvement before the recent recession hardly reach the level expected from programs with performance in their title.

Still, the budget problems that emerged in 2001 have clearly diminished the effect of performance funding on improving higher education. In our 2000 Survey conducted before the beginning of the recent recession, SHEFOs said that 35 percent of those programs improved performance to a great or considerable effect (Burke, Rosen, Minassians, & Lessard, 2000). That year, finance officers from Tennessee cited great extent and Connecticut, Missouri, Ohio, and Oklahoma claimed considerable extent. By this year, Missouri had dropped the program and Ohio, Oklahoma, and South Carolina had reduced its funding. The three-year Table below shows a steady slippage in SHEFO perceptions of the impact performance funding on improvement of higher education (Table 13). The categories of great and considerable extent declined, while those of moderate and minimal extent increased. In 2003, the considerable extent gets 6.5 percent, moderate 40, minimal or no extent 33.5, and a cannot judge of 20 percent.

Table 13. Extent of Performance Funding Impact on Improved Performance of Public Colleges and/or Universities					
		2001			
Great Extent	5% (1)	Missouri			
Considerable Extent	16% (3)	Ohio, South Dakota, Tennessee			
Moderate Extent	16% (3)	Connecticut, Idaho, South Carolina			
Minimal Extent	16% (3)	Florida, Louisiana, Oregon			
No Extent	5% (1)	New Jersey			
Cannot Judge	42% (8)	Arkansas, California, Colorado, Illinois, Kansas, New York, Pennsylvania, Texas			
2002					
Great Extent	5.6% (1)	Connecticut			
Considerable Extent	16.7% (3)	Ohio, South Dakota, Tennessee			
Moderate Extent	27.8% (5)	Colorado, Idaho, Louisiana, Missouri, South Carolina			
Minimal Extent	16.7% (3)	Florida, Oregon, Pennsylvania,			
No Extent	5.9% (1)	Kansas			
Cannot Judge	27.8% (5)	Illinois, New Jersey, New York, Oklahoma, Texas			

2003				
Considerable Extent	6.5% (1)	Tennessee		
Moderate Extent	40% (6)	Colorado, Idaho, Louisiana, Ohio, South Carolina, South Dakota		
Minimal Extent	27% (4)	Florida, Oklahoma, Pennsylvania, Texas		
No Extent	6.5% (1)	Connecticut		
Cannot Judge	20% (3)	Kansas, New York, Oregon		

Performance budgeting also shows a declining impact on improvement (Table 14). Over 10 percent of the responses in 2001 indicate great extent and a third moderate. This year, no SHEFOs claimed effects on improvement of great or considerable extent, while the number citing no extent nearly doubled from last year. The highest category of moderate extent is 38 percent; those of minimal and no extent combine for 38 percent; and cannot judge reaches 24 percent.

Table 14. Extent of Performance Budgeting Impact on Improved Performance of Public Colleges and Universities				
		2001		
Great Extent	3.7% (1)	Missouri		
Considerable Extent	7.5% (2)	Louisiana, Maine		
Moderate Extent	33.3% (9)	Connecticut, Hawaii, Idaho, Illinois, Iowa, Maryland, Michigan, Oklahoma, Oregon		
Minimal Extent	18.5% (5)	Florida, Mississippi, Nebraska, New Mexico, Virginia		
No Extent	15% (4)	Georgia, Nevada, Washington, Wisconsin		
Cannot Judge	22% (6)	Alabama, California, Kansas, North Carolina, Texas, Utah		
		2002		
Considerable Extent	7.7% (2)	Louisiana, North Carolina		
Moderate Extent	38.5% (10)	California, Hawaii, Idaho, Maryland, Michigan, Missouri, Nevada, New Mexico, Utah, Vermont		
Minimal Extent	15.4% (4)	Connecticut, Illinois, Nebraska, Virginia		
No Extent	7.7% (2)	Georgia, Mississippi		

Cannot Judge	30.8% (8)	Arkansas, Florida, Iowa, Kansas, Maine, Oklahoma, Texas, Wisconsin			
2003					
Moderate Extent	38% (8)	Hawaii, Idaho, Louisiana, Maryland, Michigan, Nevada, Oklahoma, Utah			
Minimal Extent	24% (5)	California, Connecticut, Nebraska, New Mexico, Texas			
No Extent	14% (3)	Georgia, Iowa, Wisconsin			
Cannot Judge	24% (5)	Florida, Kansas, Maine, Minnesota, Mississippi			

With so many new programs started in the last three years it is difficult to assess the trends of the perceived impact of performance reporting on higher education improvement. What is clear is that Seventh SHEFO Survey shows positive effects of little over 10 percent for great and considerable extent combined and a moderate of just 24 percent, while the negative ratings of minimal and no extent reached nearly 40 percent and the cannot predict slipped slightly to 26 percent (Table 15). An impact on improvement is hardly acceptable where the minimal and no extent exceed the great, considerable, and moderate effect combined.

Table 15. Extent of Performance Reporting Impact on Improved Performance of Public Colleges and/or Universities					
		2001			
Great Extent	0%				
Considerable Extent	13%	Kentucky, Michigan, Missouri, South Carolina, West Virginia			
Moderate Extent	36%	Hawaii, Idaho, Illinois, Louisiana, Maryland, New Jersey, New Mexico, North Carolina, Pennsylvania, South Dakota, Tennessee, Utah, Virginia, Wyoming			
Minimal Extent	15%	Arizona, California, Florida, Massachusetts, Mississippi, Wisconsin			
No Extent	8%	Alabama, Rhode Island, Washington			
Cannot Judge	28%	Alaska, Colorado, Connecticut, Georgia, Kansas, Maine, Minnesota, North Dakota, Ohio, Oregon, Texas			
		2002			
Great Extent	0%				
Considerable Extent	13.3% (6)	Iowa, Michigan, North Carolina, South Carolina, Tennessee, West Virginia			
Moderate Extent	33.3% (15)	Alaska, Colorado, Florida, (Hawaii), Illinois, Kentucky, Louisiana, Maryland, Missouri, New Mexico, South Dakota, Utah, Vermont, Washington, Wisconsin			

Minimal Extent	22.2% (10)	California, Connecticut, Idaho, Massachusetts, New Hampshire, New Jersey, Oklahoma, Oregon, Pennsylvania, Wyoming			
No Extent	4.4% (2)	Arizona, Mississippi			
Cannot Judge	26.7% (12)	Alabama, Georgia, Indiana, Kansas, Maine, Minnesota, New York, North Dakota, Ohio, Rhode Island, Texas, Virginia			
		2003			
Great Extent	2% (1)	Kentucky			
Considerable Extent	8.5% (4)	Colorado, Michigan, West Virginia, Wisconsin			
Moderate Extent	24% (11)	Iowa, Kansas, Louisiana, Maryland, Minnesota, Missouri, Ohio, South Dakota, Tennessee, Vermont, Washington			
Minimal Extent	33% (15)	Alabama, Alaska, California, Connecticut, Florida, Hawaii, Idaho, Mississippi, New Hampshire, New Mexico, Oklahoma, Oregon, Pennsylvania, South Carolina, Utah			
No Extent	6.5% (3)	Arizona, Georgia, Texas			
Cannot Judge	26% (12)	Arkansas, Illinois, Indiana, Maine, Massachusetts, Montana, Nebraska, New Jersey, North Carolina, North Dakota, Virginia, Wyoming			

## § A Common and Fatal Flaw

Our recent SHEFO Surveys suggest that the impact of these performance programs on improved results in public higher education may have slipped because of budget problems. But a survey state and campus leaders from our other studies suggest another flaw. They show both performance reporting and funding become increasingly invisible on campuses below the level of vice presidents, because of the failure to apply these programs to the internal academic units on campus [Burke and Associates 2002; Burke and Minassians 2002b). These studies conclude that performance funding and reporting are unlikely to improve substantially the performance of colleges and universities unless they extend funding and reporting programs to academic departments. The anomaly of all three accountability programs – funding, budgeting, and reporting — is that they hold states, systems, and colleges and universities responsible for performance, but campus leaders do not apply that same responsibility to the internal divisions that are largely responsible for producing institutional results.

# § Findings

SHEFOs replies to the Seventh Survey suggest the following findings:

• Performance reporting — which now covers all but four states — is by far the preferred approach to accountability for higher education;

- Bad budgets for states and higher education continue to erode support for performance funding and budgeting;
- More policy makers in state government and higher education agencies seem to see performance reporting as a "no cost" alternative to performance funding and budgeting;
- Still, the responses from some SHEFOs suggest that some policy makers may view performance reporting as an informal form of performance budgeting;
- Measuring Up 2002 continues to spur interests in statewide performance reporting, but only a limited number of states are revising their reports to link them with those reports cards
- State governments are making only modest and coordinating and system boards only moderate use of performance reports in planning and policymaking.
- None of the three programs demonstrate the desirable impact on the improving performance, but performance funding shows more than budgeting or reporting.

#### § Conclusion

Performance reporting has become by far the preferred approach to accountability. State policy makers see it as a less controversial and less costly alternative to performance funding and budgeting. It relies on information rather than funding or budgeting as a lever to encourage desired performance in public higher education and its colleges and universities. But information is powerful only if used. The findings from the Seventh SHEFO Survey and our recent book suggest that performance reports are not widely used by state and campus policy makers. To date, reporting resembles more a symbolic than substantive reform. Only time will tell whether performance reporting represents "real" accountability that sets goals and seeks results or accountability "lite" that looks good but is less fulfilling.

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# Appendix A SURVEY OF STATE HIGHER EDUCATION FINANCE OFFICERS PERFORMANCE REPORTING, FUNDING, AND BUDGETING MAY 2003

NAN	ME:
STA	TE: PHONE #:
PER of pu PER boar	<b>RFORMANCE FUNDING:</b> Ties specified state funding directly and tightly to the performance ablic campuses on performance indicators. <b>RFORMANCE BUDGETING:</b> Allows governors, legislators, and coordinating or system ds to consider campus achievement on performance indicators as one factor in determining ic campus allocations.
Sect	ion One: Performance Funding
1)	Does your state currently have <b>performance funding</b> for public colleges and/or universities? Yes \( \bigcap \) No \( \bigcap \)
If Y	es,
2)	What is the percent of funding allocated to performance funding for public colleges and/or universities in your state?
3)	Was it mandated by legislation? Yes \(\bigcap\) No \(\bigcap\)
4)	Were the indicators prescribed by legislation? Yes \(\bigsim\) No \(\bigsim\)
5)	Of the following, what individual or group(s) initiated <b>performance funding</b> ?  Governor  Legislature  Coordinating board or agency University system(s)  Other (please specify)

Funding Maintained	6)	How has the state allocation for Performance Funding been affected by decline in state revenues?							
public colleges and/or universities in your state?  Great Extent		Funding Maintained		Reduc	ced 🔲	Sı	ispended	Do	on't Know 🔲
Minimal Extent  No Extent  Cannot Judge    8) How likely is it that your state will continue performance funding for public higher education over the next five years? Highly Likely  Likely  Unlikely  Highly Unlikely    8) How likely is it that your state will adopt performance funding for public higher education in the next five years? Highly Likely  Likely  Unlikely  Highly Unlikely    8) Cannot Predict  Highly Unlikely    8) How likely is it that your state will adopt performance funding for public higher education in the next five years? Highly Likely  Likely  Unlikely  Highly Unlikely    8) Section Two: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes  No    11) Was it mandated by legislation? Yes  No    12) Were the indicators prescribed by legislation?	7)	In your opinion, to w public colleges and/o	hat exter r univer	ent has prsities in	<b>performan</b> n your state	ce fund ?	ling improved	the perfe	ormance of
education over the next five years? Highly Likely  Likely  Unlikely  Highly Unlikely    If no,  9) How likely is it that your state will adopt performance funding for public higher education in the next five years? Highly Likely  Likely  Unlikely  Highly Unlikely    Cannot Predict  Highly Unlikely    Section Two: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes  No    If Yes,  11) Was it mandated by legislation? Yes  No    12) Were the indicators prescribed by legislation?								nt 🔲	
If no,  9) How likely is it that your state will adopt performance funding for public higher education in the next five years?  Highly Likely Likely Unlikely Highly Unlikely Cannot Predict Whighly Unlikely Cannot Predict No: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes No Was it mandated by legislation?  Yes No Was it mandated by legislation?  Yes No Was it mandated by legislation?	8)				•		nnce funding f	or public	c higher
9) How likely is it that your state will adopt performance funding for public higher education in the next five years?  Highly Likely Likely Unlikely Highly Unlikely Section Two: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes No   If Yes,  11) Was it mandated by legislation?  Yes No   Were the indicators prescribed by legislation?			Likely	у 🗖	Unlikely		Highly Unli	kely 🔲	
in the next five years?  Highly Likely  Likely  Unlikely  Highly Unlikely    Section Two: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes  No    If Yes,  11) Was it mandated by legislation?  Yes  No    12) Were the indicators prescribed by legislation?	If no,								
Section Two: Performance Budgeting  10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes No  If Yes,  11) Was it mandated by legislation?  Yes No  12) Were the indicators prescribed by legislation?	9)	How likely is it that your state will adopt performance funding for public higher education in the next five years?							
10) Does your state currently have performance budgeting for public colleges and/or universities?  Yes No V  If Yes,  11) Was it mandated by legislation?  Yes No V  12) Were the indicators prescribed by legislation?			Likely	у 🗖	Unlikely		Highly Unli	kely 🔲	
Yes No No In No Was it mandated by legislation?  Yes No No Was it mandated by legislation?  Yes No	Sectio	on Two: Performance	Budge	ting					
If Yes,  11) Was it mandated by legislation?  Yes No  12) Were the indicators prescribed by legislation?	10)		ently ha	ve perfo	ormance bu	dgeting	for public coll	leges and	d/or
11) Was it mandated by legislation?  Yes No  No  Were the indicators prescribed by legislation?		Yes 🗔	<u> </u>	No 🔲	<b>!</b>				
Yes No No Were the indicators prescribed by legislation?	If Yes	s,							
	11)	•	•		l				
	12)	_		-	_				

Yes  $\Box$ 

No 🗌

20) Were the indicators prescribed by legislation?

21)	Governor Legislature	board or agency		initiate	d performance reporting?
22)	In your opinion, to wh public colleges and ur			ce repo	rting improved the performance of
	Great Extent  Minimal Extent	Considerable No Extent			Moderate Extent ☐ Judge ☐
23)	How likely is it that y education over the ne		ontinue <b>p</b>	erform	ance reporting for public higher
	Highly Likely Lannot Predict L	Likely 🔲	Unlikel	у	Highly Unlikely 🔲
24)			allocation	of reso	nd/or system governing boards urces to colleges and universities?  Moderate Extent
	Minimal Extent	No Extent	_		Judge   Judge
25)	To what extent do the reports in their planni			em gove	rning boards consider performance
	Great Extent   Minimal Extent	Considerable No Extent			Moderate Extent ☐ Judge ☐
26)	To what extent, do staplanning and policym		leaders o	onsider	the performance reports in their
	Great Extent  Minimal Extent	Considerable No Extent	_	<b>]</b> Cannot	Moderate Extent ☐ Judge ☐
27)					its scores on the state-by-state repor ional Center for Public Policy and
	Yes \( \bigcap \) No \( \bigcap \)				
If Yes,	to what extent?				
	Great Extent   Minimal Extent	Considerable No Extent	_	_	Moderate Extent ☐ Judge ☐

Performance Reporting: "Real" Accountability or Accountability "Lite" — Seventh Annual Survey						
28)	How likely is it that your state will revise its performance report in the future based on <i>Measuring Up 2000 &amp; 2002</i> ?					
	Highly Likely Likely Unlikely Highly Unlikely Cannot Predict					
If no j	performance reporting,					
29)	How likely is it that your state will adopt <b>performance reporting</b> for public higher education in the next five years?					
	Highly Likely Likely Unlikely Highly Unlikely Cannot Predict					
Comments:						
Notes	:					

# Appendix B

Characteristics of Performance Funding					
State	Adoption Year	Mandate	Indicators	Initiation	
Colorado	2000	Yes	No	Legislature	
Connecticut	1985	Yes	No	Coordinating Board	
Florida	1994	Yes	Yes	Governor, Legislature	
Idaho	2000	No	No	Coordinating Board	
Kansas	2000	Yes	No	Governor, Legislature	
Louisiana	1997	No	No	Coordinating Board	
New York	1999	No	No	University System	
Ohio	1995	Yes	Yes	Coordinating Board	
Oklahoma	1995	No	No	Coordinating Board	
Oregon	1999	No	No	Coordinating Board	
Pennsylvania (State System)	2000	No	No	University System	
South Carolina	1996	Yes	Yes	Legislature	
South Dakota	1997	No	No	Governor, Legislature, Coordinating Board	
Tennessee	1979	No	No	Coordinating Board	
Texas	1999	Yes	Yes	Legislature	

Characteristics of Performance Budgeting					
State	Adoption Year	Mandated	Indicators	Initiation	
California	2000	No	No	Governor, System Boards	
Connecticut	1999	Yes	No	Governor, University System	
Florida	1994	Yes	No	Governor, Legislature	
Georgia	1993	Yes	No	Governor	
Hawaii	1975	Yes	No	Governor, Legislature	
Idaho	1996	Yes	No	Legislature	
Iowa	1996	Yes	No	Governor	
Kansas	1995	No	No	Coordinating Board	
Louisiana	1997	Yes	No	Legislature	
Maine	1998	Yes	No	Governor	
Maryland	2000	No	No	Governor	
Michigan	1999	No	No	Governor	
Minnesota	2003	Yes	Yes	Governor, Legislature	
Mississippi	1992	Yes	No	Legislature	
Nebraska	1991	No	No	Coordinating Board	
Nevada	2000	No	Yes	Governor	
New Mexico	1999	Yes	No	Legislature	
Oklahoma	1991	No	No	Coordinating Board	
Texas	1991	Yes	Yes	Legislature	
Utah	2000	No	No	Legislature, Coordinating Board	
Wisconsin	2000	No	No	Coordinating Board	

Performance Reporting				
State	Date Adoption	Was It (PR) Mandated by Legislation?	Were the Indicators (PR) Prescribed by Legislation?	
Alabama	1982	No	No	
Alaska	2000	Yes	Yes	
Arizona	1995	Yes	No	
Arkansas	2003	Yes	No	
California	1991	Yes	No	
Colorado	1996	Yes	Yes	
Connecticut	2000	Yes	No	
Florida	1991	Yes	Yes	
Georgia	2000	Yes	No	
Hawaii	1996	Yes	No	
Idaho	1991	Yes	No	
Illinois	1997	No	No	
Indiana	2002	No	No	
Iowa	2002	Yes	No	
Kansas	2001	Yes	No	
Kentucky	1997	Yes	No	
Louisiana	1997	Yes	No	
Maine	2000	No	Yes	
Maryland	1991	Yes	No	
Massachusetts	1997	Yes	No	
Michigan	2000	Yes	No	
Minnesota	2000	Yes	Yes	
Mississippi	1992	Yes	No	
Missouri	1992	No No		
Montana	2003	No	No	
Nebraska	2003	No	No	
New Hampshire	2002	No	No	
New Jersey	1994	Yes	Yes	
New Mexico	1998	No	No	
North Carolina	1991	Yes	No	

Performance Reporting (Continued)				
State	Date Adoption	Was It (PR) Mandated by Legislation?	Were the Indicators (PR) Prescribed by Legislation?	
North Dakota	1999	Yes	No	
Ohio	1999	No	No	
Oklahoma	2002	No	No	
Oregon	1997	No	No	
Pennsylvania	1997	No	No	
South Carolina	1992	Yes	Yes	
South Dakota	1995	No	No	
Tennessee	1989	No	No	
Texas	1997	Yes	Yes	
Utah	1995	Yes	No	
Vermont	2002	Yes	No	
Virginia	1995	Yes	No	
Washington	1997	Yes	Yes	
West Virginia	1991	Yes	Yes	
Wisconsin	1993	No	No	
Wyoming	1995	Yes	Yes	

# Appendix C

	Table 1. State Budget Gaps*	
State	FY 2003 Current Estimated Gap as Percentage of General Fund Budget	FY 2004 Current Estimated Gap as Percentage of General Fund Budget
Colorado	0	0
Connecticut	0	0
Florida	0	0
Idaho	7.9	8.8
Kansas	2.4	5.1
Louisiana	0	8.5
New York	6.3	24
Ohio	0	7.1
Oklahoma	7.8	5.3
Oregon	18.5	17
Pennsylvania	3.4	0
South Carolina	8.6	7.5
South Dakota	0	0
Tennessee	5.2	N/A
Texas	5.8	12
Average	4.3	6.3
<b>States Dropped</b>		
Illinois	6.5	13.6
Missouri	4.5	10.5
New Jersey	4.7	0
Average	5.3	12.05

State	FY 2003 Current Estimated Gap as Percentage of General Fund Budget	FY 2004 Current Estimated Gap as Percentage of General Fund Budget
California	10.9	20.6
Connecticut	0	6.9
Florida	0	0
Georgia	0	5.0
Hawaii	0	2.9
Idaho	7.9	2.9
Iowa	0	0
Kansas	2.4	5.1
Louisiana	0	8.5
Maine	0.6	0
Maryland	0	0
Michigan	0	0
Minnesota	0.04	15.5
Mississippi	0	0
Nebraska	8.5	13.6
Nevada	9.8	N/A
New Mexico	0	0
Oklahoma	7.8	5.3
Texas	5.8	12.0
Utah	0	0
Virginia	0	0
Wisconsin	2.5	N/A
Average	2.55	4.5
<b>States Dropped</b>		
Arkansas	0	0
Illinois	6.5	13.6
Missouri	4.5	10.5
North Carolina	0.8	14.0
Vermont	0	0
Average	2.3	7.6





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